Effective Date: March 13, 2023

UNIVERSITY OF CALIFORNIA LOS ANGELES

THIS NOTICE DESCRIBES UCLA ARTHUR ASHE STUDENT HEALTH & WELLNESS CENTER'S APPROACH TO SENSITIVE EXAMS AND YOUR RIGHT TO A CHAPERONE DURING AN EXAM OR PROCEDURE

WE LISTEN - WE CARE

During your visit, you should always feel comfortable and safe, listened to and heard, valued and respected. If you ever experience anything less from UCLA Arthur Ashe Student Health & Wellness Center ("Ashe Center"), we want to hear from you. Please contact us by submitting online feedback.

If you've been harassed or assaulted, you can contact UCLA's Title IX Office for help at (310) 206-3417, or titleix@equity.ucla.edu.

WE'RE HERE FOR YOU

At the Ashe Center, we know that some medical exams and procedures are more sensitive than others. We want you always to be comfortable. A sensitive exam is a physical exam of a person's genitals or rectum; or any physical exam of the breasts of a person whose gender, gender identity, or gender expression is female.

We have trained chaperones to help make sure sensitive exams and procedures are done in a safe, comfortable, and professional way. If you ever feel uneasy or need more information about what will happen during your exam, please ask us. We are here to help.

WHEN SHOULD I EXPECT AN ASHE CENTER CHAPERONE?

A chaperone should be offered to you at the time of a visit or procedure where a sensitive exam is expected. You can accept or decline the chaperone. You can also request a chaperone for an exam or procedure that is not sensitive in nature.

HOW CAN I LEARN MORE?

You can learn more by reviewing the Ashe Center brochure, "What to Expect During a Routine Sensitive Exam-Frequently Asked Questions." The brochure is published online at https://www.studenthealth.ucla.edu/file/c55be6c3-7ccf-4e2a-aa65-8bcd5980d6bb or you can ask your provider or receptionist for a copy or a translation in Spanish, Korean, Chinese/Mandarin, Vietnamese or Russian.

Safety and trust are crucial to providing the safe, supportive, and respectful environment our patients and staff expect and deserve. You can learn more about safety measures the Ashe Center takes to protect patients and respond to sexual misconduct online at https://www.studenthealth.ucla.edu/patient-feedback/reporting-sexual-misconduct

I have received the **NOTICE OF CHAPERONE POLICY**. I understand that:

- UCLA Ashe Center requires a trained chaperone at sensitive exams
- I will be asked whether I'd like a chaperone before each sensitive exam
- I can decline a chaperone and that fact will be recorded in my medical record
- I can ask for a chaperone at any time, including for a non-sensitive exam